

TERMS OF USE

This website is operated by Zaca Mesa Winery & Vineyards. Throughout the site, the terms “we”, “us” and “our” refer to Zaca Mesa Winery & Vineyards. Zaca Mesa Winery & Vineyards offers this website, including all information, tools and services available from this site to you, the user, conditioned upon your acceptance of all terms, conditions, policies and notices stated here.

We reserve the right to refuse service to anyone for any reason at any time. We reserve the right to alter our Terms of Use at any time. For any questions regarding our Terms and Policies, you may contact us at info@zacamesa.com.

PRIVACY POLICY

When using our website, you consent to our Privacy Policy. We collect personal information that you voluntarily provide to us when you register on our website. Collection information may include names; phone numbers; email addresses; shipping addresses; billing addresses; debit/credit card payment information; and other similar information. This information is necessary so that we may ship your purchase(s) to you and communicate regarding your purchase(s). You agree to provide current, complete and accurate purchase and account information for all purchases made at our store. You agree to promptly update your account and other information, including your email address and credit card numbers and expiration dates, so that we can complete your transactions and contact you as needed.

Your information is never, under any circumstances, shared or sold to any third parties or websites. Information you voluntarily provide to us is kept confidential and private to the Company and will only be used for order processing and/or marketing email sends. You may unsubscribe from our emails at any time by clicking the “unsubscribe” link in our email footer.

SHIPPING

You must be at least 21 years of age or older to purchase and receive wine shipments. Government policy requires someone 21 or older to sign for wine shipments when delivered to a shipping address. Shipping carriers have a three (3) attempt delivery policy. After three unsuccessful delivery attempts your wine order will be returned to the warehouse. Re-shipped orders will be charged a re-ship fee to be billed to the card on file. Shippers are not permitted to leave packages without obtaining an adult signature. We reserve the right to delay shipping orders due to adverse weather conditions.

WINE CLUB TERMS

Member must be 21 or older to enroll in the Zaca Mesa club. Cancellations will be accepted at any time after receiving a minimum of four (4) club releases. Membership benefits are contingent upon the member being in good standing. It is the member’s responsibility to inform us of any changes to billing address, shipping address, credit card, email address or phone number. Club releases held for pick-up will be cellared for up to 180 days; after 180 days, the wine will be shipped to address on file and the shipping fee will be billed to the card on file. We reserve the right to alter wine club membership benefits and wine club release schedule at any time. We reserve the right to terminate your membership with us at any time with cause.

CONSUMPTION

Drinking distilled spirits, beer, coolers, wine and other alcoholic beverages may increase cancer risk, and, during pregnancy, can cause birth defects. For more information go to www.P65Warnings.ca.gov/alcohol.